

Update: Earthquake in Haiti

January 15, 2010

13:30 Eastern Standard Time

Voilà Technical Update:

Our teams in Haiti, Florida, and Bellevue are doing a commendable job, with little or no sleep, ensuring our telecommunications services are operating in Haiti. Our network is currently operational and transporting a high volume of traffic. With both of our switches up and operating, we have been transporting local calls as well as inbound and outbound international long distance (“ILD”). Our ILD routes continue to perform to industry standards; however, we also have a satellite backup in place in the event that we have any faults on our microwave and undersea fiber routes. Work has commenced on the GPRS core components and we expect to be GPRS/EDGE capable shortly. Among other things, GPRS capability will allow remote operation and maintenance capabilities to determine and assess problems at sites. As can be imagined, international and local traffic on our network is very high.

Voilà Foundation Relief Efforts: How You Can Help

Several of you have asked in the last 48 hours about the tragedy in Haiti. We have operated a national wireless system in Haiti since October 1999. In the last decade, our team has worked with six different governments, survived two coup d'etats, addressed innumerable weather challenges including the four hurricanes in six weeks in the fall of 2008 and coped with the heartbreak of poverty, homelessness, disease and corruption in the poorest country in the hemisphere, but nothing prepared our team for what our Haitian partner, Bernard Fils-Aime, described as the “utter devastation” of Tuesday’s earthquake. The media does a great job of putting a face on the tragedy but cannot adequately represent the scope of the tragedy.

We have benefited from our commercial involvement in Haiti and believe it is essential that we now give back. John Stanton and his wife Theresa Gillespie have pledged at least \$1 million and our Trilogy International Partners business has pledged \$3 million. The Voilà Foundation has been the vehicle for our businesses to fund programs for which just last month our team was recognized by the U.S. State Department’s with their annual Award for Corporate Excellence. We have now arranged for the Voilà Foundation to accept donations -- 100% of monies contributed will be used for relief in Haiti. Trilogy will cover all overhead, personnel and legal costs. The Voilà Foundation is registered in Washington State and will be a 501(c)(3) to ensure tax deductibility. We are not actively soliciting from the public but we are accepting donations from partners and friends.

If you choose, you can contribute in one of two ways as follows.

- I. Send checks via U.S. Mail as follows:
Voilà Foundation
c/o Trilogy Partners
155 108th Avenue NE
Suite 450
Bellevue, WA 98004

- II. Visit any Wells Fargo retail branch and contribute to Voila Foundation's donation account.

The tragedy in Haiti is an astonishing disaster. We would encourage giving to any of the many groups doing good in Haiti including the Red Cross, Yele Haiti and Mercy Corps but would welcome your support with Voilà.

As we gather additional information, we will continue to post updates to our website: www.trilogy-international.com