

Our Voilà-Comcel network survived the initial 7.0 earthquake on Tuesday, January 12, but was taken out of service late that night to prevent core elements from overheating due to the loss of cooling systems. With the assistance of a support team flown in at dawn on Wednesday, Voilà-Comcel technicians brought service back up at midnight. We are pleased to report that Voilà-Comcel is operating with 80% of its cell sites and that performance is improving every day. Every effort is being made to bring all sites back on line. Traffic volumes are very heavy.

Voilà-Comcel is focused on serving the needs of the people of Haiti during this difficult time. Here are some of the measures we are taking:

- Voilà-Comcel is offering a variety of vouchers and discounts that provide Haitians with free and heavily discounted service. Additionally, Voilà-Comcel has re-opened several of its stores in Port-au-Prince and is giving all customers double the minutes for every minute they purchase. Stores in the provinces should be opening this morning.
- We have committed to provide over 20,000 phones and service, at no charge, to relief agencies that are coming in-country to help the Haitian people. We are working out the logistics of this initiative and will be communicating more information about how to access these phones over the course of the next day or two. Voilà-Comcel is also delivering hundreds of phones daily to government agencies supporting the recovery efforts on the ground.

With assistance from Viva, its sister wireless network in the Dominican Republic, Voilà-Comcel has arranged daily flights from Santo Domingo to bring in phones and equipment, as well as food and water to take care of its employees.

Trilogy has established an emergency tactical response center in Florida to coordinate efforts. Trucks, generators, and portable cell sites are being rushed to Florida for loading on the Navy relief supply ships.

We would like to thank [T-Mobile USA](#), which has committed over 10,000 phones, as well as temporary cell site equipment, in support of Voilà-Comcel's service restoration and earthquake relief efforts. We have received offers of assistance from other carriers as well and we are currently working with them to ship additional supplies to Haiti.

We are proud to have teamed with [Yéle](#) Haiti very effectively over several years to provide invaluable programs and services to Haiti, and particularly to Haitian children. We look forward to joining with Yéle Haiti on future initiatives.

Also, in order to broaden our commitment to Haiti's recovery, we have established the Voilà Foundation as a public charity focused on raising funds for earthquake relief. For further information and details on how to make donations, please visit the Voilà Foundation website at www.voilafoundation.com.

For further information, please contact Carol Wilson carol.wilson@trilogy-international.com, Scott Morris at scott.morris@trilogy-international.com, or Ashley Baker at Ashley@kriinternational.com.

We will continue to post updates to our website: www.trilogy-international.com